

**Good Shepherd Fairview Home, Inc.**  
**Visitation Fact Sheet-For SNF and Assisted Living**  
**Effective 7/13/2021**

**Visitation hours will be 10:00am-7:00pm/7 days a week**

**In order for the facility to maintain the core principles of infection prevention and ensure all residents are able to receive visitors, the following guidelines are to be followed:**

- Visitation is limited to 2 visitors per resident at any time
- Visitation are limited to 1 hour (may be extended, please consult with Unit Manager or Social Services for this request)
- Outdoor visitation is preferred when practicable
- Indoor visitation is limited to the residents room
- Families of residents who reside on our long term care unit in the *skilled nursing facility* will be required to schedule visits with the facility staff (Social Worker, DNS, Unit Manager, or designee) due to prevalence of our semi-private rooms on that unit and need to be able to socially distance from other residents and staff especially if an outdoor visit is not practicable.
- We ask that all visitors be cognizant of their loved ones daily routine and potential appointments when arranging their visits as visitation may not be able to be accommodated if the facility is not able to comply with the core principles of infection control to enable the visit. For example, during personal care, hair appointments, therapy session, etc.

**Core principles and best practices to be followed that reduce the risk of COVID-19 transmission:**

- Screening at the receptionist of all who enter for signs and symptoms of COVID-19
- Sign in with acknowledgement of reviewing the Visitation Fact Sheet.
- Denial of entry of those with signs or symptoms of COVID-19 or who have had close contact with someone with COVID-19 in the prior 14 days (regardless of the visitor vaccination status)
- Hand Hygiene (alcohol-based hand rub is preferred)
- The use of face masks (covering mouth and nose)
- Social distancing of at least 6 feet between persons
- Movement within the facility is limited to going directly to the residents room and then directly to the exit
- If the resident is fully vaccinated, they can choose to have close contact (including touch ) with an unvaccinated visitor while both are wearing a well-fitting facemask and performing hand hygiene before and after
- If both the resident and their visitor(s) are fully vaccinated, and the resident and visitor(s) are alone in the room, the resident and visitor may choose to have close contact (including touch) without a mask.
- Visitors should physically distance from other residents and staff in the facility

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Indoor visitation will be limited to compassionate care situation in the following scenarios:

- **FOR SNF ONLY:** Unvaccinated residents if the county positivity rate is >10% AND <70% of residents in the facility are fully vaccinated.
- Residents with confirmed or suspected COVID-19 infection or an exposure to COVID 19 as defined by the CDC, whether vaccinated or unvaccinated until they have met the criteria to discontinue transmission based precautions

**Per NYS DOH, visitor who are unable to adhere to the core principles of COVID-19 infection prevention should not be permitted to visit or should be asked to leave.**

Visitation during an outbreak:

- Outdoor visitation is permitted during an outbreak for any resident who is not on Transmission Based precautions due to suspicion, confirmation, or known exposure of COVID-19.
- **FOR SNF:** Indoor visitation will be suspended until one round out outbreak testing is completed. Visitation may resume when the unit meets the criteria to discontinue outbreak testing.
- **FOR ASSISTED LIVING:** When there is a confirmed positive case of a communicable disease in the Assisted Living, the Assisted Living must notify the local health department (LHD) and follow all recommendations from the LHD.
- Compassionate care visits and visits under the federal disability right law should be allowed at all times, for any resident (vaccinated or unvaccinated) regardless of the above scenarios. Visitation for compassionate care visits will need to be scheduled (this would apply to residents on TBP and outside of visitation hours)

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**Hand Hygiene:** Whether you use soap and water or hand sanitizer, rub your hands together for at least **20 seconds**.

#### Use hand sanitizer if soap and water are unavailable

1. Apply the recommended amount of gel to the palm of one hand.
2. Cover all surfaces of the hands and fingers.
3. Rub the hands together for **approximately 20 seconds**.

#### Proper way to wear mask



*Wear a mask that covers your nose and mouth to help protect others in case you're infected with COVID-19 but don't have symptoms*

- Wear a mask correctly for maximum protection
- **Don't** put the mask around your neck or up on your forehead
- **Don't** put the mask below your nose or chin.
- **Don't** touch the mask, and, if you do, wash your hands or use hand sanitizer to disinfect