

April 9, 2020



Dear Independent Living Residents:

Good Shepherd Communities is continuing to monitor the Coronavirus (COVID-19) situation, and we wanted to provide you with updates on our efforts.

We are monitoring DOH and CDC updates daily and work diligently in following directives and recommendations to ensure your safety. We are actively working to ensure we have Personal Protective Equipment (PPE's) on hand at all times for our staff. Thank you to all that donated PPE's to us – it is greatly appreciated!

- We have provided IL Residents with gift bags containing puzzles and goodies to cottages and apartments. As a reminder, place the bag on your door handle on Thursdays by noon so we can restock every week.
- Remember that IL residents can continue to come and go as they please, but this does mean they may come in contact with infected individuals in the community. Please continue to follow the Social Distancing Policy.
- Village Center continues to be closed with all requested meals being delivered.
- Good Shepherd is now providing free meals to all our staff who are working to show appreciation for their dedication and commitment to our residents. A special thank you to the Dietary staff for their hard work in making this happen.
- With the exception of Senior Management, we are providing our staff with a \$2/hr. "We Care Differential" for all hours worked on-site to show our appreciation for their efforts during this challenging time.
- All staff continue to be screened daily, and vendors are being screened as well.
- Housekeeping is working hard and keeping all areas clean and sanitized. We thank them for the extra effort they are putting forth.
- We have established a negative pressure room in Skilled Nursing at all campuses in the event a resident tests positive for COVID-19 in the future. This is being done as a pre-emptive measure so that we can quickly isolate a person if needed. This ensures optimal safety for you and our staff. There have been no cases of COVID-19 at a Good Shepherd Communities facility.

If you have questions please send them to MaryKay McKinney.

Thank you for your patience while we work diligently to take care of your needs.

Sincerely,

MaryKay McKinney
Executive Director of IL