

April 9, 2020



Dear Independent Living Residents:

Good Shepherd Communities is continuing to monitor the Coronavirus (COVID-19) situation, and we wanted to provide you with updates on our efforts.

We are monitoring DOH and CDC updates daily and work diligently in following directives and recommendations to ensure your safety. We are actively working to ensure we have Personal Protective Equipment (PPE's) on hand at all times for our staff. Thank you to all that donated PPE's to us – it is greatly appreciated!

- Remember that IL residents can continue to come and go as they please, but this does mean they may come in contact with infected individuals in the community. IL residents are discouraged from going out and we are offering grocery services to those who are interested. We also continue to encourage independent residents to follow the Social Distancing Policy.
- All staff continue to be screened daily, and vendors are being screened as well.
- Good Shepherd is now providing free meals to all our staff who are working to show appreciation for their dedication and commitment to our residents. Thank you to the dietary staff for their hard work in making this happen.
- With the exception of Senior Management we are providing our staff with a \$2\hr “We Care Differential” for all hours worked on-site to show our appreciation for their efforts during this challenging time.
- Housekeeping is working hard to keep all areas clean and sanitized. We thank them for their extra efforts.
- Alicia Dixon-Garrard, GSFH’s new Chaplain, is offering spiritual care to all residents in the building 1:1 and in small groups while following rules of “social distancing “ and is taking care to honor traditions of Holy week for those who wish to partake.
- We have established a negative pressure room in Skilled Nursing at all campuses in the event a resident tests positive for COVID-19 in the future. This is being done as a pre-emptive measure so that we can quickly isolate a person if needed. This ensures optimal safety for you and our staff. There have been no cases of COVID-19 at a Good Shepherd Communities facility.
- Good Shepherd continues to provide entertainment during these challenging times! Bagpipers traveled around the building in outside areas where residents were able to see and hear them.
- We recently held a Crazy Hair Day Contest. Pictured is the winner! This is how staff are faring without salons.



Please take a few moments to visit Good Shepherd Fairview Home’s Facebook page! We invite you to like the page so that you may keep up with all of the happenings. Thank you for your patience while we work diligently to take care of your needs.

Sincerely,

Kathy Swezey
Executive Director