

September 15, 2020



Dear Residents and Families,

Good Shepherd Village at Endwell is pleased to announce that we can begin visitation in the Adult Care Facility effective Wednesday 9/16/2020.

Following NYS guidelines, visitors may not exceed more than 10% of the current in-house census. What this means is that the number of visitors allowed each day/week will change as the census changes. Currently this means 2 visitors (1 visitor per resident) during any block of visitation. Due to this NYS directive we are limiting our visits to 30 minutes each. Visits cannot be split due to the need for supervision during visits and sanitizing between visits. We are also limiting the visitors to those 18 and older because of the limitation on the number of visitors at a time. Attached to this letter, and posted on our website is our visitation policy and fact sheet.

Our current plan for visitation is Monday & Wednesday 10am-12pm & 4pm-5:15pm and Thursday 2-4pm, this will allow for 26 visitation slots per week. Please be aware that this may change and that you will be notified if and when it does change.

Please call the Unit Secretary Jennifer Roma at 607-484-6044 between 9am-3pm to schedule your visit.

We will prioritize visits based on residents' preference and to ensure each resident has at least one visit per week, if they choose. All other requests will be placed on a waiting list for that week.

We are diligently following all directives and recommendations from New York State, CMS, and the CDC to ensure that we are protecting our residents and keeping them safe.

We appreciate your cooperation and understanding and will update you on evolving concerns and plans. Please share this information with any friends and family who plan to visit. If you have any questions please feel free to call.

Sincerely,

Jennifer Davidson
Health Care Administrator
607-484-6010

Sandy Hoover
ALR Administrator
607-484-6018